

About

The Quality Texas Foundation (QTF) is dedicated to assisting Texas and Puerto Rico based organizations in their continuous improvement efforts, helping them to build sustainability in their operations, improving their financial posture, and providing them with clear steps forward by utilizing the Baldrige Excellence Framework for performance improvement. QTF provides a variety of training opportunities to not only assist organizations and employees become better in continuing improvement efforts, but also, to provide valuable input on leadership as it pertains to the world class Baldrige Excellence Framework. The vision, mission and work of QTF is deployed by its Board, Fellows, Judges, Examiners, and Staff collectively dedicated to continuous improvement.



Our Story

The Quality Texas Foundation (QTF) is a NFP 501(c)3 corporation registered in the State of Texas. In 1990 the concept of a state quality award was introduced to and supported by the Governor of Texas and followed the model set by the Malcolm Baldrige National Quality Award. Collaborative efforts between the Governor's office, the Texas Department of Commerce, and Texas businesses made it possible to create QTF. A committee of representatives from Texas organizations created the QTF. The Governor's Texas Award for Performance Excellence (TAPE)Award is available for organizations in manufacturing, service, small business, for profits, not-for-profits, government, military, education, healthcare, and Communities of Excellence.



TRAINING OPPORTUNITIES

3-day training and tailored sessions: The trainings below are continually changing based upon the latest information, customer requirements, and guidelines from the National Baldrige Program. These trainings contain information from Harvard Business Review and the Sloan MIT Management Review along with a variety of sources to include continuous improvement books, articles, and websites.

Pre-Examiner Training

This training is designed for individuals new to using the Baldrige Excellence Framework. The participant will receive a slow walk through the criteria, hands on experience of evaluating the criteria and time for questions and answers as to how to use the criteria in their organizational and personal lives.

Internal Coach/Examiner Training

The Internal Coach/Examiner training is redesigned as an introduction or refresher for participants in how to use the Baldrige Excellence Framework and now contains information about how to make yourself more marketable as an internal organizational coach. If writing an application, the organization should send around 5 -7 people to this training; WE teach the test! The Internal Coach portion of the training should prepare participants for promotion to leadership positions in the organization.

Leadership Development Training I

This training provides an organization-wide look into how an organization leads. It is based on the book "Beacons of Light on Leadership" and is very interactive. Real case studies, videos, and breakouts make this training both entertaining and informative.

Leadership Development Training II

This new interactive training is designed to take individuals to higher levels of leadership proficiency. It is for anyone who is in a leadership position from CEO/Superintendent level to aspiring leaders who are not yet in those leadership positions. Day 1 will focus on maximizing group effort and prioritizing work. Real-life case studies will help you learn what it means to take charge, especially if you have been a worker and now you are a leader. Day 2 focuses on developing you as a leader, helping you identify your strengths and opportunities for improvement. Day 3 highlights the differences between Mentoring, Coaching and Counseling and when and how to use these tools effectively. You will learn ways to implement the most critical characteristics of an aspiring leader, based upon the latest research.

Strategic Planning Training

This training is designed to stretch the organization and help participants understand the major reason to accomplish strategic planning systematically. Some of the latest research regarding how to conduct effective strategic planning will be reviewed along with specific definitions. It is recommended that each organization send 5 to 7 people. Topics include a review of the culture, what is strategy, the importance of a dynamic vision, discussion of what we do now (mission), and how to determine the appropriate goals for the organization overall, and cascading deployment to subordinates. The final day discusses the role of Personal Strategic Planning in organizational effectiveness. This event is highly interactive with opportunities to work with your group and improve current strategic planning proficiency.