

Scoring at Consolidation Reaching Consolidation on Item Scores

The first opportunity for the Examiner Team to reach consolidation (consensus) on item scores (1.1, 1.2, through 7.5) is during virtual consolidation. If the team can reach consolidation at this stage, each item lead should merely be prepared to confirm the score with the team scorekeeper during the scoring discussion of the item on the consolidation call. The scoring discussion includes but is not limited to a walkthrough of the strengths and the opportunities for improvement, the scoring range, the actual proposed score, and a discussion of agreement or disagreement and why.

In more detail, the assigned item lead, in agreement with the backup item lead, propose a scoring range. Next, team members reach consolidation (agreement) on the scoring range, and the item lead proposes a percentage score within the range. The team members then attempt to reach agreement on a score. Please note that proposed scores are based upon the consolidation comments, not various IR scores.

Item Scores: Based on the item score you enter on the Consolidation Template, the team leader or designated score keeper for the call populates the percentage score and points for the item on the Score Summary Worksheet (Excel Spreadsheet).

Category Scores: The Score Summary Worksheet calculates the consolidation point score for each category by adding the point scores for all items in the category.

Subtotal Scores: The Score Summary Worksheet calculates the subtotal scores for process and results items by adding the point scores for categories 1–6 and for category 7, respectively. These scores are used during the calibration discussion of the process and results scoring bands.

Grand Total: The grand total of consolidation points is the sum of the point scores for all seven categories.

Reviewing Scoring Band Descriptors: The final act of the team is to read the commentary of the total scores of Categories 1-6 and Category 7. This calibration will determine if the group is confident with their scores and the status of the organization.

- The team reviews each identified band and the band above and below it to confirm that the descriptor for the band constitutes the best fit for the applicant's overall performance.
- If the score is on the margin of two bands (within 10 points) and the team does not agree with the commentary, the team leader changes the band in the Word Template and sends an e-mail to the Dr. Mac at drmac@quality-texas.org explaining the decision. The feedback report will reflect the scoring band chosen by the team.