



30th ANNUAL QUALITY TEXAS FOUNDATION REGIONAL AWARD AND RECOGNITION CONFERENCE

AGENDA

(Subject to Change)

Gold Sponsors

Baylor St. Luke's Health System, Houston, TX
University Medical Center, El Paso, TX
City of Pharr, TX

Silver Sponsor

City of El Paso, TX
City of Ferris, TX
St. Philip's College, San Antonio, TX

Bronze Sponsor

Dr. Mac and Lin McGuire, Georgetown, TX

**June 4, 2023 – Day 1
Pre-Conference**

Breakout Sessions – 1:00-3:00

Introduction to the Organizational Profile/2023 Baldrige Framework

- **Dr. Mac McGuire**, CEO, QTFRP Regional Program
Mr. Kirk Kriegel, Moderator
Discusses How to Write the Organization Profile – This session discusses the critical elements of beginning to write the Organizational Profile which is the first requirement in completing an application. This presentation will also highlight the new 2023 Framework changes. Dr. Mac will give a presentation and address questions about the Quality Texas Foundation Regional Program (QTFRP) requirements and how organizations can be assisted in their efforts.

Senior Leaders Role in Baldrige Framework (Government/NFP)

- **Mr. Tommy Gonzalez**, BOD Chair, City Manager, El Paso, TX
- **Ms. Anali Alanis**, BOD, Deputy City Manager, Pharr, TX

Mr. Kevin Lyons, Moderator

This session will highlight the Senior Leaders role in using the Baldrige Framework in a continuous improvement program. Both Senior Leaders have done incredible jobs with their organizations. They will highlight the necessity for Senior Leaders to be actively engaged and involved in an application.

Senior Leaders Role in Baldrige Framework (Healthcare)

- **Ms. Elizabeth Youngblood**, SVP and COO, Texas Division, St. Luke's Health, BOD, QTFRPRP Award Recipient
- **Mr. Jim Parisi**, St. Luke's Health, The Woodlands Hospital, BOD, Achievement Recognition Recipient
Mr. Wes Tidwell, Moderator

This session will highlight the Senior Leaders role in using the Baldrige Framework in a continuous improvement program. They will highlight the necessity for Senior Leaders to be actively engaged and involved in an application.

3:00-4:30 QTFRP Status and Review of the Past 30 years

- **Mr Vic Figurelli** – 1993-2014; **Dr. Mac McGuire** - 2014-Present
Dr. Linda Angel, Moderator

Mr. Figurelli will discuss prior year events and success. Dr. Mac will discuss more recent events and successes, including the current Balanced Scorecard. Additionally, the new Organizational Leadership/Examiner Training and the prestigious Continuous Improvement Certification from the University of Texas at El Paso will be highlighted.

4:30-5:00 Networking Time for all participants; come and meet past recipients of both National and State Awards; mingle with the different states and commonwealth of Puerto Rico

5:00-5:30 Welcome to the Conference, Networking, and Recognition of New Fellows and Recipients of the 2022-2023 Continuous Improvement Certificate

June 5, 2023 - Day 2

7:15-8:00 Breakfast Buffet

8:15-8:30 Welcome to the Conference – Mr. Tommy Gonzalez

8:30-9:45 Keynote – Dr. Mac McGuire - What is the Difference Between a Good Leader and a Baldrige-Based Leader: Two Leaders debate - A Good Leader and a Baldrige-Based Leader: What is the difference-see if you can tell! (Humorous and content heavy)

9:45-10:00 Comfort Break and Networking

10:00-11:00 Breakout Sessions from Applicants. These sessions explore the status of their continuous improvement journey.

Room 1	Room 2	Room 3	Room 4
<u>Progress Recognition</u> Logan University Dr. Clay McDonald Moderator: Dr. Adena Loston	<u>Progress Recognition</u> Ascension Seton Williamson Ms. Aamrapali (Amu) Patel Moderator: Mr. Christopher Shutts	<u>Pioneer Recognition-Panel</u> Caring Place - Ms. Ginna O’Conner VA Hospital of New Orleans- Ms. Serelda Kay Bowman-Young The Williamson County Institute for Excellence in Nonprofits- Bob Novello, Executive Director Moderator: Mr. Kirk Kriegel	Our Baldrige Journey-This session describes the organizational Journey and next steps. <u>Commitment Recognition</u> El Paso County Dr. Lizely Madrigal <u>Engagement Recognition</u> Williamson County EMS - Chief Chris Connealy Moderator: Dr. Steve Pautler

11:00-11:15 Comfort Break and Networking

11:15-12:45 Luncheon – Recognition of Progress and Pioneer Recipients

12:45-1:00 Comfort Break and Networking

1:00-2:00 Breakout Sessions

Room 1	Room 2	Room 3	Room 4
Life/Personal Strategic Planning Dr. Mac McGuire This session will assist participants in deciding how to progress at work/life and how to set milestones for success. Moderator: Mr. Kevin Lyons	Our Baldrige Journey St. Luke’s The Woodlands Achievement Recipient Mr. Jim Parisi Moderator: Ms. Liz Youngblood	Leadership in Government City of Pharr Ms. Anali Alanis Moderator: Dr. Bridget Dewees	Progress Recognition Our Baldrige Journey. This session describes the organizational Journey and future plans. Huitt-Zollars, Inc. – Franciele Bellaver Moderator: Mr. Michael Saiphoo

2:00-2:10 Comfort Break/Networking Online – This is a great time to talk to others.

2:10-3:10 Breakout Sessions

Room 1	Room 2	Room 3	Room 4
<p>Leadership in Education</p> <p>Park Hill School District 2023 Award Recipient Dr. Michael Kimbrel</p> <p>Moderator: Mr. Jason Peach</p>	<p>Leadership in Healthcare</p> <p>Methodist HC Ministries 2023 Achievement Recognition Mr. Jaime Wesolowski</p> <p>Moderator: Mr. Christopher Shutts</p>	<p>Our Baldrige Journey (Panel)</p> <p>2-Time Award Recipient City of El Paso Mr. Tommy Gonzalez, Ms. Tracey Jerome</p> <p>Achievement Recognition El Paso County Hospital District Mr. Jacob Cintron</p> <p>Moderator: Mr. Brooks Williams</p>	<p>Leadership in Education</p> <p>Northeast Lakeview College Progress Recognition</p> <p>Dr. Veronica Garcia, President</p> <p>Moderator: Dr. Clay McDonald</p>

3:20-4:20 Breakout Sessions

Room 1	Room 2	Room 3	Room 4
<p>Our Baldrige Journey</p> <p>Natchitoches Regional Medical Center 2-Time Award Recipient Mr. Kirk Soileau, CEO</p> <p>Moderator: Mr. Kirk Kriegel</p>	<p>Our Baldrige Journey</p> <p>Texas Rehabilitation Hospital Mr. Jake Daggett, CEO Achievement Recognition</p> <p>Moderator: Mr. Jim Parisi</p>	<p>Our Baldrige Journey (Panel)</p> <p>St. Philip's College Award Recipient Dr. Adena Loston, President</p> <p>Logan University Progress Recognition Dr. Clay McDonald</p> <p>Moderator: Mr. Cary Hill</p>	<p>Our Baldrige Journey</p> <p>Peterson Health Award Recipient Mr. Corey Edmondson, CEO</p> <p>Moderator: Ms. Liz Youngblood</p>

5:00 End of Day Two

5:00-6:00 Judges and Fellows Meetings

June 6, 2022 - Day 3

7:15-8:00 Buffet Breakfast

8:00-8:15 Welcome and Opening Session - Mr. Tommy Gonzalez, QTFRP Chair, BOD

8:15-9:15 Leadership Panel – Moderator, Dr. Mac McGuire

- Mr. Kirk Soileau, CEO, Natchitoches Regional Medical Center, Natchitoches, LA, 2-time QTFRP Award Recipient
- Mr. Tommy Gonzalez, City Manager, City of El Paso, TX, 2-time QTFRP Award Recipient & 1-time National Award at City of Irving
- Mr. Jaime Wesolowski, CEO, Methodist Healthcare Ministries of South Texas, San Antonio, TX; 2023 Achievement Recognition
- Dr. Mike Kimbrel, Superintendent, Park Hill School District, Park Hill, MO 2023 Award Recipient

9:15-9:30 Networking

9:30-10:30 Breakout Rooms – Words of Wisdom from Recipients – Lessons Learned

Room 1: Education	Room 2: Healthcare	Room 3: Government/NFP	Room 4: QTFRP Training Discussions
Park Hill School District 2023 Award Recipient Dr. Mike Kimbrel	Methodist Healthcare Ministries 2023 Achievement Recognition Mr. Jaime Wesolowski	City of El Paso - Communities of Excellence – Ms. Tracey Jerome, Assistant City Manager	Dr. Mac McGuire, CEO
Moderator: Dr. Clay McDonald	Moderator: Ms. Lysa Ross	Moderator: Mr. Tommy Gonzalez	Moderator: Mr. Kirk Kriegel

10:30-10:45 Comfort Break and Networking

10:45-11:45 **Panels – Where we are on our Journey to Excellence and Continuous Improvement**

Room 1: Education	Room 2: Healthcare	Room 3: Government/NFP	Room 4: Healthcare
St. Philip’s College Award Recipient Dr. Adena Loston, President	Wise Health System 2023 Achievement Recognition Jason Wren, CEO	City of Pharr Award Recipient Ms. Anali Alanis, Deputy City Manager	Oklahoma City Indian Clinic (OKCIC), 2023 Achievement Recognition Ms. Robyn Sunday-Allen, CEO
Logan University Progress Recognition Dr. Clay McDonald			
Moderator: Dr. Ron Schulingkamp	Moderator: Ms. Liz Youngblood	Moderator: Mr. Brooks Williams	Moderator: Mr. Jim Parisi

11:45-2:00 Lunch Buffet - Recognition of our Achievement and Award Level Recipients

Achievement Recipients without Site Visit

Oklahoma City Indian Clinic
Wise Health System

Achievement Recipient with Site Visit

Methodist Healthcare Ministries of South Texas

Award Recipient

Park Hill School District

2:00-3:00 After Action Review and Discussion Room
Lessons Learned from this conference - Dr. Mac

3:00 End of Conference

Thank you for joining us at the Quality Texas Foundation Regional Program 30th Annual Awards and Recognition Conference.

You will receive an email in a few days that will have a link to a Certificate of Attendance for the Conference as well as a survey for the Conference. We look forward to your feedback in our improvement efforts.

We hope to see you at one of our 2023 Training Events – more information can be found on our website at www.quality-texas.org/training

If you have any questions, please feel free to contact [Dr. Mac](#) or [Lin](#) at any time!