



# 30<sup>th</sup> ANNUAL QUALITY TEXAS FOUNDATION REGIONAL AWARD AND RECOGNITION CONFERENCE

## AGENDA

(Subject to Change)

### Gold Sponsors – Sponsoring Luncheon Buffets

City of Pharr, TX  
St. Luke's Health, Houston, TX  
University Medical Center, El Paso, TX

### Silver Sponsor – Sponsoring Breakfast Buffets

Ascension Seton Medical Center, Austin, TX  
City of El Paso, TX  
City of Ferris, TX  
St. Philip's College, San Antonio, TX

### Bronze Sponsor

Dr. Mac and Lin McGuire, Georgetown, TX  
Intelligence Forecasting Corp

**June 4, 2023**

- 8:30-2:30** Board Meeting – (For Board Members/Junior Board & invited Guests Only)  
**Location: Ames Meeting Room**
- 3:00** Registration Opens (Pre-Assembly 3)
- 4:30-5:00** Reception - Networking Time for all participants; come and meet past recipients of both National and State Awards; mingle with our Quality Friends from different states and commonwealth of Puerto Rico (light snacks will be served)
- 5:00-6:00** Welcome to the Conference, History and Future of Quality Texas, Recognition of New Fellows and Recipients of the 2022-2023 Continuous Improvement Certificate

## June 5, 2023

- 7:15-8:00 Breakfast Buffet (Pre-assembly 2)
- 8:15-8:30 General Session - Welcome to the Conference – Mr. Tommy Gonzalez, QTFRP Board Chair (Ballroom)
- 8:30-9:45 CEO Keynote – Dr. Mac McGuire – *Personal Branding and Making Yourself More Valuable: 7 Tips/Techniques to Position Yourself to Help You and the Organization*. This presentation is designed to assist you in creating a plan designed to communicate your personal value.
- 9:45-10:00 Comfort Break and Networking
- 10:00-11:00 Breakout Sessions with Recipients. These sessions explore the status of their continuous improvement journey.

Room G/H	Room J/K	Room C/D
<u>Progress Recognition - Panel</u>  Ascension Seton Williamson Ms. Aamrapali (Amu) Patel, COO  Logan University Dr. Clay McDonald, President  Moderator: Dr. Steve Pautler	<u>Our Baldrige Journey - Panel</u>  <u>Engagement Recognition</u> Williamson County Emergency Services - Chief Chris Connealy, Senior Director; Ms. Candi Semple, Project Manager  <u>Progress Level</u> Huitt-Zollars, Inc. Franciele Bellaver, Director of Quality  Moderator: Dr. Bridgett Dewees	<u>Pioneer Recognition-Panel</u>  Caring Place - Ms. Ginna O’Conner, Executive Director  Southeast Louisiana Veterans Health Care System, New Orleans Ms. Serelda Kay Bowman-Young, Chief Quality Management  The Williamson County Institute for Excellence in Nonprofits Bob Novello, Executive Director  Moderator: Mr. Kirk Kriegel

11:00-11:15 Comfort Break and Networking

11:15-12:45 Luncheon – Recognition of Progress and Pioneer Recipients

**Pioneer Level**

Southeast Louisiana Veterans Health Care System, New Orleans, LA  
 The Caring Place, Georgetown, TX

**Engagement Level**

Williamson County Emergency Services, Georgetown, TX

**Commitment Level**

Southeast Louisiana Veterans Health Care System, New Orleans, LA

**Progress Level**

Ascension Seton Williamson, Round Rock, TX  
 Logan University, Chesterfield, MO

12:45-1:00 Comfort Break and Networking

**1:00-2:00 Breakout Sessions**

<b>Room G/H – Healthcare</b>	<b>Room J/K - Government</b>	<b>Room C/D- New Framework</b>
<p><u>Leadership – Panel</u></p> <p>Liz Youngblood – President, Baylor St. Luke’s Medical Center &amp; SVP/COO St. Luke’s Health, Texas Division, BOD, QTFRPRP Award Recipient</p> <p>Mr. Jim Parisi, President, St. Luke’s Health, The Woodlands Hospital, BOD, Achievement Recognition Recipient</p> <p>This session will highlight the Senior Leaders role in Healthcare using the Baldrige Framework in a continuous improvement program.</p> <p>Moderator: Mr. Christopher Shutts</p>	<p><u>Leadership</u></p> <p>Mr. Tommy Gonzalez, QTFRP BOD Chair, City Manager, El Paso, TX                      3-time Award Recipient</p> <p>This session will highlight the Senior Leaders role in Government using the Baldrige Framework in a continuous improvement program.</p> <p>Moderator: Dr. Bridget Dewees</p>	<p><u>How To Write the Organizational Profile</u></p> <p>Dr. Mac McGuire                      QTFRP CEO</p> <p>This session discusses the critical elements of writing the Organizational Profile which is the first requirement in completing an application using the new 2023 Framework. Dr. Mac will address questions about the Quality Texas Foundation Regional Program (QTFRP) requirements and how organizations can be assisted in their efforts.</p> <p>Moderator: Mr. Kevin Lyons</p>

2:00-2:15 Comfort Break/Networking – This is a great time to talk to others.

### 2:15-3:15 Breakout Sessions

Room G/H	Room J/K	Room C/D
<p>Leadership in Healthcare Our Baldrige Journey</p> <p>Methodist HC Ministries 2023 Achievement Recognition Ms. Xochy Hurtado, COO; Ms. Oanh Maroney-Omitade, VP of Organizational Excellence</p> <p>Moderator: Ms. Lysa Ross</p>	<p>Leadership in Education Our Baldrige Journey</p> <p>Park Hill School District 2023 Award Recipient Dr. Michael Kimbrel, Superintendent</p> <p>Moderator: Mr. Jason Peach</p>	<p>Our Baldrige Journey (Panel)</p> <p>El Paso County Commitment Recipient Ms. Lizely Madrigal, Strategic Performance Manager</p> <p>Santanna Energy Services Progress Recipient Mr. Richard McDonald, VP Finance</p> <p>Moderator: Mr. Michael Saiphoo</p>

3:15-3:30 Comfort Break/Networking – This is a great time to talk to others.

### 3:30-4:30 Breakout Sessions

Room G/H	Room J/K	Room C/D
<p><u>Our Baldrige Journey</u></p> <p>Peterson Health Award Recipient Mr. Denton Gruzensky, Chief HR Officer</p> <p>Oklahoma City Indian Clinic 2023 Achievement Recipient Ms. Lysa Ross, COO</p> <p>Moderator: Mr. Christopher Shutts</p>	<p><u>Our Baldrige Journey</u></p> <p>City of El Paso 2-Time Award Recipient Mr. Tommy Gonzalez, City Manager</p> <p>Achievement Recognition El Paso County Hospital District Mr. Jon Law, Chief Strategic Officer</p> <p>Moderator: Mr. Michael Saiphoo</p>	<p><u>Our Baldrige Journey</u></p> <p>St. Philip’s College Award Recipient Dr. Adena Loston, President</p> <p>Moderator: Mr. Cary Hill</p>

5:00-6:00 Judges Meeting – Ames Meeting Room

## June 6, 2022

- 7:15-8:00 Buffet Breakfast
- 8:00-8:15 General Session - Welcome - Mr. Tommy Gonzalez, QTFRP Chair, BOD (Ballroom)
- 8:15-9:15 Leadership Panel – Moderator, Dr. Mac McGuire (Ballroom)
- Mr. Tommy Gonzalez, City Manager, City of El Paso, TX, 3-time QTFRP Award Recipient & 1-time National Award at City of Irving
  - Ms. Xochy Hurtado, COO, Methodist Healthcare Ministries of South Texas, San Antonio, TX, 2023 Achievement Recognition
  - Dr. Mike Kimbrel, Superintendent, Park Hill School District, Park Hill, MO, 2023 Award Recipient
- 9:15-9:30 Networking/Break
- 9:30-10:30 Breakout Rooms – Words of Wisdom from Recipients – Lessons Learned By Using Baldrige Framework

<b>Room G/H: Healthcare</b>	<b>Room J/K: Education</b>	<b>Room C/D: QTFRP Training Discussions</b>
Methodist Healthcare Ministries 2023 Achievement Recognition Ms. Oanh Maroney-Omitade, VP of Organizational Excellence	Park Hill School District 2023 Award Recipient Dr. Mike Kimbrel, Superintendent	Discussions of the Types of Training conducted by QTFRP Dr. Mac McGuire, QTFRP CEO
Moderator: Ms. Lysa Ross	Moderator: Dr. Clay McDonald	Moderator: Mr. Kirk Kriegel

10:30-10:45 Comfort Break and Networking

10:45-11:45 **Where we are on our Journey to Excellence and Continuous Improvement (Previous Recipients)**

<b>Room G/H: Healthcare</b>	<b>Room J/K: Government/NFP</b>	<b>Room C/D: Education</b>
<u>Achievement Recognition</u>	<u>2022 Award Recipient</u>	<u>Progress Recognition</u>
Texas Rehabilitation Hospital Mr. Jake Daggett, CEO	City of Pharr Ms. Melanie Cano, Office of Strategic Excellence Director	Northeast Lakeview College Dr. Laura Boyer, VP Academic Success; Mr. Rudy Farias, Director of Strategic Initiatives
Wise Health System Ms. Debbie Runnels, COO Ms. Holly Berry Ms. Shannon Croft		Logan University Dr. Clay McDonald, President
Moderator: Ms. Liz Youngblood	Moderator: Mr. Cary Westin	Moderator: Mr. Kevin Lyons

11:45-2:00 Lunch Buffet - Recognition of our Achievement and Award Level Recipients

**Achievement Recipients without Site Visit**

Oklahoma City Indian Clinic  
Wise Health System

**Achievement Recipient with Site Visit**

Methodist Healthcare Ministries of South Texas

**Award Recipient**

Park Hill School District

2:00-3:00 **Room GH: After Action Review and Discussion Room**

Lessons Learned from this conference - Dr. Mac

Thank you for joining us. You will receive an email in a few days that will have a link to a Certificate of Attendance for the Conference as well as a survey for the Conference. We look forward to using your feedback in our improvement efforts.

We hope to see you at one of our 2023 Training Events – more information can be found on our website at [www.quality-texas.org/training](http://www.quality-texas.org/training). If you have any questions, please feel free to contact [Dr. Mac](#) or [Lin](#) at any time!